

## Return and Refund Policy for Casewise Pvt. Ltd.

### 1. Introduction

As our software is an online service, we do not offer returns or refunds for subscription fees paid, except as set forth below.

### 2. Cancellation and Refund

If you cancel your subscription before the end of your billing period, we will not refund any portion of the subscription fee already paid for that billing period. However, we will refund any subscription fees paid in advance for billing periods that occur after your cancellation.

### 3. Technical Issues

In the unlikely event that you experience technical issues that prevent you from using our software, we will provide technical support to resolve the issue.

### 4. Discretionary Refunds

We may, at our discretion, provide refunds for exceptional circumstances, such as billing errors or other issues that are clearly the result of our error or misconduct. In such cases, we will work with you to resolve the issue and provide a refund if appropriate.

### 5. Contact Us

If you have any questions or concerns about our return and refund policy, please contact us at [support@casewise.in](mailto:support@casewise.in). We will do our best to assist you and resolve any issues in a fair and timely manner.

